

Hosted Voice is a high-performance, Hosted PBX phone system that gives your business an edge.

Hosted Voice gives your business a competitive edge with low start-up costs, affordable long-distance, and advanced productivity-boosting features. There's no PBX or IP PBX equipment to buy or lease, and no need for an expensive maintenance contract.



Complete Solution

Hosted Voice includes employee calling plans, long-distance options, and your choice of business-class connectivity. It delivers all the functionality of a traditional phone system, plus enhanced flexibility, effortless scalability, significant cost savings, and advanced features.

Cost Savings

Hosted Voice requires only IP phones and a small piece of voice gateway equipment. That makes your up-front costs much lower—up to 50% less than traditional telephone service, which requires you to purchase a PBX or Key system. You don't pay maintenance fees, and there are no charges or cabling requirements to move, add, or change employees. You'll also save month-to-month with a choice of affordable long-distance options, including carry-forward minutes so you never worry about wasting money.

Voice Quality & Reliability

Using our broadband network to deliver your Hosted Voice service allows us to ensure clear voice calls, monitor the system, and provide industry-leading service level guarantees. Plus, we offer MegaPath HD Voice and our private network prioritizes voice traffic to provide Quality of Service.

Advanced Features

Hosted Voice saves time. It's ideal for keeping a mobile or distributed workforce connected, and you'll never miss another call with features like Visual Voicemail, Hosted Voice Mobile and Find Me/Follow Me.

Benefits

Lower start-up costs and monthly savings

Flexible calling options

Work smarter with advanced features

Voice quality (qos)

Advanced Features That Help You Work Smarter.

Hosted Voice features help you work smarter and increase your overall productivity. No more phone tag, missed calls, or long distance surcharges. You decide who you keep in touch with, how, when, and where.

| FEATURES | DETAILS |
|-------------------------|---|
| Find Me/Follow Me | Allows you to define how incoming calls are routed or forwarded for individuals or groups of inbound callers—ensuring that you receive important calls whether you're at your desk, on the road, or anywhere else. |
| Hosted Voice Mobile | By accessing the management portal on your smartphone, you can make and receive calls on your cell phones. These calls use your VoIP phone number, so you can take advantage of unlimited long-distance calling. |
| Visual Voicemail | Receive voicemails as email attachments. Voicemails appear as transcriptions so users can read the contents of the voicemail easily and quickly. |
| Management Portal | Access features directly from Outlook and Internet Explorer. Fully integrates with Outlook contacts directories. The Management Portal is the call control center for the Hosted Voice Mobile Web application. With the Management Portal, you can route your calls, make and accept calls with a single click. |
| Other Included Features | Caller ID, call forwarding, call hold, call transfer, call waiting, 3-way calling, redial, do not disturb, speed dial, hook flash, E911 service, extension dialing across sites, calling line ID, simultaneous ring, sequential ring, selective call forwarding, and teleworker. |
| Optional Add-Ons | Auto attendant, hunt groups, conferencing, faxing, attendant console, toll-free numbers, call center, vanity telephone numbers, and growth reserved numbers. |

Hosted Key Solution

With MegaPath's Hosted Key Solution, Hosted Voice now provides the features you had with your old key system like shared-line appearance and direct intercom paging – by replicating key system functionality in a hosted voice environment. Pair this with individual Employee Hosted Voice seats for added features like Hosted Voice Mobile, Find Me /Follow Me and Visual Voicemail.

Advantages

End-to-End Nationwide Infrastructure

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

Complete Service Portfolio

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

Unbeatable Experience

We've been serving businesses with innovative communications services for 16 years.

Superior Customer Support

Our friendly technical experts respond quickly and efficiently 24 / 7 / 365.