



Complete Office™ Bundles

MegaPath Complete Office™ Bundles: Ethernet, VoIP, Monitoring

With Complete Office™ Bundles, businesses get maximum connectivity, value, cost savings, and flexibility.



MegaPath Complete Office™ Bundles

Complete Office™ Bundles from MegaPath help you save more on your communication services than ever before. Select from our range of Ethernet speeds and VoIP seats/lines to save over 50% of the cost of comparable Internet connectivity and traditional voice service. With Complete Office™ Bundles, you can save up to an additional 10% each month and receive free Proactive Monitoring.

With Complete Office™ Bundles, you can select a complete solution instead of choosing services ala carte or cobbling together technologies from multiple services providers. In addition, our Voice and Data services are easily scalable, giving you the reliability and flexibility of adaptable technology and connectivity when and where you need it and at an affordable price.

Ethernet + Voice

With MegaPath's Business Ethernet + Voice Bundles, companies can conduct business more efficiently, more cost effectively, and more easily than ever before. With the Complete Office™ Bundle, you get one bill, one vendor to manage, and only one company's customer support. Save time, money, and frustration with a single-vendor solution.

When you incorporate Business Ethernet and Hosted or Integrated Voice from MegaPath, you get more for your money. Business Ethernet delivers twice the speed of a traditional T1 service at a comparable cost. In addition Business VoIP allows businesses to save up to 50% over traditional phone services. With Complete Office™ Bundles, you get two of the most affordable and most current connectivity and voice advances in one easy package.

Benefits

- Reduced monthly costs on Ethernet
- Free Proactive Monitoring
- Scalable, flexible, customizable Voice and Data solution
- Single vendor to manage
- One monthly bill for Data and Voice
- Free Ethernet and Voice installation
- Free use of equipment
- Free IP phones for Hosted Voice customers*

Complete Office™ Bundles*

Ethernet Speed	Hosted or Integrated Voice	Proactive Monitoring	As Low As
2x2 Mbps	5 seats/lines	Free	\$319/month
3x3 Mbps	5 seats/lines	Free	\$419/month
5x5 Mbps	5 seats/lines	Free	\$619/month
8x8 Mbps	5 seats/lines	Free	\$879/month
10x10 Mbps	10 seats/lines	Free	\$1039/month
15x15 Mbps	10 seats/lines	Free	\$1324/month
20x20 Mbps	10 seats/lines	Free	\$1499/month

Additional Ethernet speeds up to 45 Mbps available at competitive prices. If the pre-defined bundles do not fit your exact needs, please contact us so we can build a Complete Office™ Bundle for you.

Custom-built Bundles

Still looking for the right Ethernet + Voice bundle for your business? Whether your business is a startup or simply needs to upgrade an existing voice and Internet architecture, MegaPath can work with you to custom build a Complete Office™ Bundle that fits your business' exact needs. Our expert team can work with you to build a solution that will help you achieve your IT infrastructure goals and still take advantage of our bundled pricing.

Business Ethernet

Ethernet offers a choice of symmetrical speeds and is fully scalable (3x3 Mbps–45x45 Mbps) to meet the growing needs of today's businesses. This affordable technology is supported by MegaPath's all-optical, nationwide Secure to the Core[™] network and is ideal for businesses that:

- Run servers for websites, email, databases, or applications
- Transfer large data, image, or video files
- Use bandwidth-intensive applications
- Support remote workers or VPNs
- Require VoIP with QoS
- Need scalability to quickly manage growth

Voice over Internet Protocol (VoIP)

Whether your business is ready for a new generation hosted phone system, or you want to reduce costs without giving up an existing PBX, MegaPath has you covered. MegaPath Voice services save you money and provide advanced calling features – that a traditional phone service can't touch.

In addition to eliminating traditional telephony local and long-distance charges, MegaPath's VoIP technology helps businesses reduce their capital expenditures by allowing businesses to use a single connection for voice and data services. Advanced features include one number identification through features such as new Hosted Voice Mobile, Find Me / Follow Me, Visual Voicemail, and an easy-to-use Management Portal.

Customers who purchase at least 5 Hosted Voice seats/lines on an Unlimited Calling Plan will also receive one free Cisco SPA 303G or Polycom SoundPoint IP 335* phone per seat/line.

Proactive Monitoring

To round out the MegaPath Complete Office[™] Bundles: Ethernet and Voice services, we also include free Proactive Monitoring. Proactive Monitoring enables MegaPath to continuously ping your network to evaluate its uptime; if an issue is detected, MegaPath will automatically contact you and create a trouble ticket to ensure fast resolution.

Complete Office™ Bundle: Ethernet + Voice Benefits & Features Chart

FEATURE / BENEFIT	DETAILS
Ethernet Technology	With Ethernet, you get double the bandwidth for less than a comparable T1. Ethernet is different than a Bonded T1 connection because it uses a loop-bonding technology, while T1s use a link-bonding technology. Although both are effective, loop-bonding is a newer technology that reduces overhead and deals with loop failure more efficiently. That means more bandwidth remains available for applications and your connection is less likely to suffer if one loop fails.
Ethernet Speed	Eleven symmetrical speed options: 2 Mbps, 3 Mbps, 8 Mbps, 10 Mbps, 15 Mbps, 20 Mbps, 25 Mbps, 30 Mbps, 35 Mbps, 40 Mbps, and 45 Mbps.
Free Proactive Monitoring	Proactive Monitoring is an advanced hosted monitoring service that helps ensure your network health receives the highest level of attention from MegaPath's Network Operations Center. We constantly check the status of your network—24 / 7 / 365—to maximize the availability and minimize the mean time to restore for you connectivity should an issue arise.
Flexibility	Choose the Ethernet speed and number of Voice seats/lines that fit your business' exact needs.
IP Addresses	Includes 32 static IP addresses
Service Level Agreement (SLA)	The following service level targets are financially backed by available invoice service credits: 99.99% monthly service level availability, 4-hour response time, 99.9% data delivery; network delay of 110 ms, installation within 30 calendar days (speeds up to 20 Mbps) and 60 calendar days (speeds over 20 Mbps).
Cost Savings	Potentially save over \$3,500 over the life of the contact with the Complete Office™ Bundle
Advanced Voice features (with Hosted Voice)	Simultaneous Ring, Find Me / Follow Me, Hosted Voice Mobile Integration Application (new Hosted Voice customers only), E911 service, Caller ID, 3-way calling, Extension dialing across sites, Sequential ring, Selective call forwarding, and more.
Support	Expert support agents and technicians available 24 / 7 / 365
Dial-up Access	Unlimited while awaiting installation; after installation, 10 hours free per month; \$1.50/hour thereafter.

*Terms and Conditions apply. See <http://www.megapath.com/promos/completebundles/> for details.

Advantages

End-to-End Nationwide Infrastructure

Our privately managed MPLS network provides exceptional performance, total redundancy, and the flexibility to deliver true voice Quality of Service.

Complete Service Portfolio

We offer a full range of business broadband, voice, MPLS, VPN, and security services.

Unbeatable Experience

We've been serving businesses with innovative communications services for over 16 years.

Superior Customer Support

Our friendly technical experts respond quickly and efficiently 24 / 7 / 365.